



Date: September 27, 2023
To: All Vendors
Subject: Addendum #4

REFERENCE: P067-23 Upgrade Services for BPUB's ESRI ArcGIS Enterprise and Cityworks Installation

This Addendum forms part of the contract and clarifies, corrects or modifies original proposal document.

Question 1: Would BPUB consider upgrading to the latest version of Cityworks (15.8.6)?

Answer 1: Yes, BPUB would consider upgrading to the latest version of Cityworks.

Question 2: Is BPUB using any Cityworks JavaScript or XML customizations? If so, please provide descriptions.

Answer 2: Yes, BPUB is using both JavaScript and XML customizations in Cityworks. We have created different XML for Service Request layouts based on Employee Group. There are also JavaScript modifications done in the layouts to create hyperlinks.

Question 3: Is BPUB using Crystal reports with Cityworks? If so, please provide sample reports.

Answer 3: Yes, BPUB is using Crystal Reports with Cityworks. There are currently ~110 reports created in-house. Attached is one sample.

Question 4: Please describe the Customer Trouble Reporting/Cityworks integration.

Answer 4: We have an integration in-house (Online Assist) and with Milsoft (IVR) that uses Cityworks web services in order for the customer to report any issues through Online App or telephone. Each of these actions generate a Cityworks Service Request that is recorded for BPUB Dispatch to take action.

Question 5: Please describe the Cityworks/Freeance integration.

Answer 5: The Freeance application is used as provided (out of the box), there are no customizations or custom components. Setup is done through the Freeance configuration site which allows us to connect to our GIS services and the Cityworks database and configure user groups for the different areas.

The signature of the company agent, for the acknowledgement of this addendum, shall be required.
Complete information below and return via e-mail to: dsolitaire@brownsville-pub.com.

I hereby acknowledge receipt of this addendum.

Company: _____

Agent Name: _____

Agent Signature: _____

Address: _____

City: _____ **State:** _____ **Zip:** _____

Phone Number: _____ **E-mail address:** _____

If you have any further questions about the Proposal, call 956-983-6366.

BY: *Diane Solitaire*
Purchasing



Brownsville Public Utilities Board
Electrical Engineering Work Order

EE Log #: _____
Project: _____
Work Order: _____
Feeder ID: _____
Dt Printed: 9/26/2023

Work Order Information

Type of Project:

Location:

Description of Work:

Work Order Costs

Work Order Clearance Information

Clearance Required With			Other Considerations		Permits Required	
Utility Locate	811		Clearance Flagged		Excavation (COB)	
Port of Bville	956-831-8256		R/W Clearing		Dept. of Trans	
El Jardin Wtr.	956-831-9981		Not Accessible		County	
Military Water	956-565-2491		Map Change Required		Railroad	
Olmito Water	956-350-4099		Billing Order Issued		Utilities Easement	
			Customer Outage Required		Other	

Work Order Contributor

Contributor:

Contribution in Aid of Construction Amount:

Work Order Details

Originator:

Date:

Comments:

Closing Details:

Construction Completed By:

Date:



**Brownsville Public Utilities Board
Electrical Engineering Work Order**

EE Log #: _____
Project: _____
Work Order: _____
Feeder ID: _____
Dt Printed: 9/26/2023

Install: Engineering Estimated Material Costs

Other Equipment/Travel Time

Other Labor/Overhead

Contract Labor/Overhead

Remove Material List



Brownsville Public Utilities Board
Electrical Engineering Work Order

Construction Material List

EE Log #: _____
Project: _____
Work Order: _____
Feeder ID: _____
Dt Printed: 9/26/2023