

Customer Name

Address Line 1

Due Date: 01/21/2020

Address Line 2

Account No

DISCONNECT NOTICE (issue date January 09, 2020)

Our records indicate that our invoice in the amount of \$87.63 has not been paid in full by its due date of Jan 08, 2020. You now have an opportunity to avoid disconnection, which expires after Jan 21, 2020, by when you must pay \$87.63. If you already have made your payment, thank you.

Failure to pay the \$87.63 by Jan 21, 2020 will result in disconnection of utilities thereafter. Under Chapter 102 of the Brownsville, TX Code of Ordinances, BPUB has the right to access its meters at your premises at all reasonable hours. If it is necessary to terminate your utilities, then you will be liable for the applicable Reconnection Fees displayed below.

If you: are unable to pay \$87.63; believe this Notice has been issued in error; wish to discuss payment options; or wish to dispute the above charges and impending disconnection, then prior to Jan 21, 2020, please contact the Customer Service Department at (956) 983-6121, or visit us at 1425 Robinhood Dr. during our business hours Monday through Friday 8:00 a.m. to 5:00 p.m. Our Call Center hours are Monday through Friday 7:30 a.m. to 5:30 p.m. Once you contact us, we will assign your concerns to an employee designated to review invoices and such concerns and then to rectify errors, if any.

Reconnect Fees:

Electric/Water Reconnect for Non-Payment	\$ 75	Wastewater Reconnect (Unplug Elder Valve)	\$ 75
Electric/Water Reconnect (Weekend Fri. 5 pm to Mon. 8 am)	\$ 150	Wastewater Reconnect (Unplug & Install Elder Valve)	\$ 820
Electric Reconnect (Pole or Underground transformer)	\$ 150	Wastewater Reconnect (6 inch tap or bigger)	\$1,160
*Unauthorized Access Fee	\$ 150		

*City of Brownsville may impose criminal charges and fines; if cutoff due to theft of service as well as other charges estimated by BPUB.

01082020
183000

Please see reverse side for your messages.

Keep top portion for your records:

Please write your account number XXXXXX on the check or money order and make it payable to Brownsville PUB.



Contribution: _____
 Add your contribution to
 Total Paid.

Account No:	XXXXXX
Amount Due:	\$87.63
Due Date:	01/21/2020
<hr/>	
Total Paid:	

Customer Name
Address Line 1
Address Line 2

.....