



**COMMUNITY  
ACTION CORPORATION  
OF SOUTH TEXAS**

## Intake Application Requirements

519 E Madison St.  
Brownsville, TX 78520  
P: 956 - 435 - 0379  
F: 956 - 278 - 3107

1822 W. Jefferson Ave.  
Harlingen, TX 78550 P:  
956 - 423 - 1100  
F: 956 - 423 - 1084

EMAIL: [APPLICATIONS@CACOST.ORG](mailto:APPLICATIONS@CACOST.ORG)

### Comprehensive Energy Assistance Program (CEAP)

Serving Cameron & Willacy Counties

#### DOCUMENTS REQUIRED

NO PENCIL OR WHITE OUT

#### PROOF OF CITIZENSHIP OR LEGAL RESIDENCY

*(Must provide citizenship status for all household members.)*

- . Birth Certificate and Photo ID
- . U.S. Passport
- . Certificate of Naturalization or Citizenship *(Must include an Alien number and/or Certificate number written on them. Include photo)*
- . Permanent Resident Card *(Must be current with photo)*
- . Employment Authorization Card

#### PROOF OF ALL GROSS INCOME FOR THE PAST 30 DAYS PRIOR TO THE DATE OF THE APPLICATION

*(Must provide income for all household members)*

- . Social Security (SS) Award Letter
- . Supplemental Security Income (SSI) Award Letter
- . VA or VA Disability Benefits Award Letter
- . Retirement or Pension Document
- . Insurance/Workman's Comp/Annuity Payments Document
- . Child Support / Unemployment Benefits / TANF
- . Pay Stubs (Weekly 4-5 checks or Bi-Weekly/Semi 2-3 checks or Monthly 1 check needed)

If you are unemployed and not receiving any income, self-employed, paid in cash, or receiving family support, a Declaration of Income Statement (DIS) form will need to be filled out.

***Bank statements will not be accepted.***

***Provide a Payment Detail Summary Sheet within 30 days of application date.***

#### CURRENT UTILITY BILL (ELECTRIC, WATER, GAS, ETC)

- . Provide entire bill - front and back showing meter number and service address

**WITHOUT ALL THE REQUIRED DOCUMENTS,  
APPLICATIONS WILL BE INCOMPLETE AND WILL NOT BE ACCEPTED**

THIS PROGRAM IS A FEDERAL FUNDED PROGRAM, IT IS BASED ON AVAILABLE FUNDS, ASSISTANCE MAY NOT BE AVAILABLE EACH YEAR. THIS IS NOT AN ENTITLEMENT PROGRAM. YOU ARE REQUIRED TO APPLY EVERY TWELVE MONTHS FOR ASSISTANCE. IF CORRECT DOCUMENTATION IS NOT SUBMITTED, THERE WILL BE A DELAY IN THE PROCESSING OF YOUR APPLICATION. NON PAYMENT OF A UTILITY BILL MAY RESULT IN INTERRUPTION OF SERVICES. YOU WILL BE FULLY RESPONSIBLE FOR YOUR BILL BEFORE, DURING AND AFTER THE APPLICATION PROCESS. CACOST WILL NOT PAY ANY LATE FEES, DEPOSITS OR RECONNECTION CHARGES. YOU WILL BE NOTIFIED WITH A NOTICE IN THE MAIL TO INDICATE THAT YOUR APPLICATION IS APPROVED OR DENIED.

**CHANGES TO YOUR ACCOUNT MAY AFFECT FUTURE ASSISTANCE. ASSISTANCE IS BASED ON AVAILABILITY OF FUNDING.**

**If you have any concerns, feel free to contact us on the phone numbers provided on top of this page.**



**Applicant Name/Nombre:** \_\_\_\_\_

**Address/ Direccion:** \_\_\_\_\_

**City, Zipcode/Ciudad, Código:** \_\_\_\_\_

**Phone/Telefono:** \_\_\_\_\_

**Non-Duplication Certification:** I certify, I (or any household member) have not received funds from any Utility Assistance programs for the same purpose and the same time period that might produce duplication of benefits. Please note that receiving Utility Assistance from TDHCA is allowable. **Client's initials** \_\_\_\_\_

**Note to client:** This program is a federal funded program. It is based on available funds; assistance may not be available each year. This is not an entitlement program. You are required to apply once every fiscal year for assistance. If correct documentation is not submitted, there will be a delay in the processing of your application. Non-payment of utility bill may result in interruption of services. You will be fully responsible for your bill before, during and after the application process, CACOST will not pay any late fees, deposits or reconnection charges. You will be notified with a notice in the mail to indicate that your application is approved or denied. Any changes to your account may affect future assistance. **Client's initials** \_\_\_\_\_

**Certificación de no duplicación:** Certifico que yo, (o cualquier miembro del hogar) no he recibido fondos de ningún programa de Asistencia de Servicios Públicos para el mismo propósito y período de tiempo que pueda producir duplicación de beneficios. Tenga en cuenta que recibir asistencia de servicios públicos de TDHCA está permitido. **Iniciales del cliente** \_\_\_\_\_

**Nota al cliente:** Este programa es un programa federal se basa en los fondos disponibles, la asistencia puede no estar disponible cada año. Este no es un programa de derecho. Debe aplicar una vez al año para obtener ayuda. Si no se entrega la documentación correcta, habrá un retraso en el procesamiento de su solicitud. La factura no pagada de servicios públicos puede resultar en una interrupción de los servicios. Usted es responsable de su factura antes, durante y después del proceso de solicitud. CACOST no pagara tarifas retrasadas, depósitos o cargos de reconexión. Se le notificara con un aviso en el correo para indicar que su solicitud es aprobada o negada. **Iniciales del cliente** \_\_\_\_\_

↓ **OFFICE USE ONLY** ↓

**DATE RECEIVED:** \_\_\_\_\_

**SAVE**       **GAS**

**LIGHT VENDOR:** \_\_\_\_\_

**PRIORITY**       **NON-PRIORITY**

**WATER VENDOR:** \_\_\_\_\_

**HIGH BURDEN**

**APPLICATION SOURCE:** \_\_\_\_\_

**CW INTIALS:** \_\_\_\_\_

# Application for Services 2023 Unified Intake



**Client ID:** \_\_\_\_\_ **Applicant Identification**

**Home Address** \_\_\_\_\_ **City, State and Zip code** \_\_\_\_\_ **County** \_\_\_\_\_ **Phone Number** \_\_\_\_\_

**Mailing Address if different from above** \_\_\_\_\_ **City, State, Zip code** \_\_\_\_\_ **County** \_\_\_\_\_ **Phone Number** \_\_\_\_\_

**Household Type**

Single Person  Single Parent/Female  Two Parent Household  Multigenerational

Two Adults NO Children  Single Parent/Male  Non-related adults w/children  Other

**DEMOGRAPHICS - LIST YOUR INFORMATION FOR EVERY HOUSEHOLD MEMBER BY ENTERING THE NUMBER IN THE APPROPRIATE BOXES BELOW.**

		Race		Military Status			
		1. American Indian or Alaskan Native	2. Asian	3. Black or African American	4. Native Hawaiian / Other Pacific Islander	1. Veteran	2. Active Military
		5. White	6. Other	7. Multi-Race		3. Never Served in the Military	
		Gender		Education Level			
		1. Male	2. Female	3. Other	4. Equivalency Diploma/GED	5. 12+ Post Secondary	7. Graduate of other Post Secondary School
		1. Hispanic or Latino	2. Non-Hispanic or Latino	3. Other	6. 2 or 4 yr. College Graduate		

**PLEASE PRINT All Household Member(s)**

Name	Social Security #	Date of Birth	Age	Race	Ethnicity	Gender	Education Level	Insurance Type	Work Status	Military Status	Disabled? Yes/No
Ex. John Smith	123 - 45 - 6789	11/11/2000	22	2	1	2	3	2	1	1	N
1											
2											
3											
4											
5											
6											
7											
8											
9											
10											

**^^ Use the number keys above to fill in DEMOGRAPHICS ^^ See Example Below**



# Application for Services 2023 Unified Intake



**OTHER INCOME / BENEFITS**  
Does anyone in the household receive any of the following: CHECK ALL THAT APPLY!

- |   |  |   |   |
|---|--|---|---|
| <input type="checkbox"/> NO INCOME                                    | <input type="checkbox"/> TANF  | <input type="checkbox"/> Supplemental Security Income (SSI) | <input type="checkbox"/> Social Security Disability Income (SSDI) |
| <input type="checkbox"/> VA Service-Connected Disability Compensation | <input type="checkbox"/> VA Non-Service Connected Disability Pension | <input type="checkbox"/> Private Disability Insurance       | <input type="checkbox"/> Workers Compensation                     |
| <input type="checkbox"/> Retirement Income from Social Security       | <input type="checkbox"/> Pension                                     | <input type="checkbox"/> Child Support                      | <input type="checkbox"/> Alimony or Spousal Support               |
| <input type="checkbox"/> Unemployment Insurance                       | <input type="checkbox"/> EITC  | <input type="checkbox"/> OTHER:                             |   |

**NON-CASH BENEFITS**  
Does anyone in the household receive any of the following: CHECK ALL THAT APPLY!

- |  |   |                                   |   |
|--|---|-----------------------------------|---|
| <input type="checkbox"/> SNAP                        | <input type="checkbox"/> WIC                          | <input type="checkbox"/> LIHEAP   | <input type="checkbox"/> Housing Voucher    |
| <input type="checkbox"/> Public Housing              | <input type="checkbox"/> Permanent Supportive Housing | <input type="checkbox"/> HUD VASH | <input type="checkbox"/> Child Care Voucher |
| <input type="checkbox"/> Affordable Care Act Subsidy | <input type="checkbox"/> OTHER:                       |                                   |   |

**HOUSING INFORMATION**

<p><b>Housing Type</b></p> <input type="checkbox"/> Own <input type="checkbox"/> Homeless <input type="checkbox"/> Rent <input type="checkbox"/> Other <input type="checkbox"/> Other Permanent Housing	<p><b>Household Type</b></p> <input type="checkbox"/> Private Home <input type="checkbox"/> Rented Room <input type="checkbox"/> Mobile Home <input type="checkbox"/> Other <input type="checkbox"/> Apartment
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What is the age of the home? \_\_\_\_\_ Rental/Mortgage Amount? \$ \_\_\_\_\_

*If renting: Contact information of your landlord*

Landlord's Name, Address, City, State and Zip code \_\_\_\_\_ County \_\_\_\_\_ Phone Number \_\_\_\_\_

**UTILITY SERVICE INFORMATION** VERY IMPORTANT - BE SURE TO INCLUDE COPIES OF YOUR CURRENT UTILITY BILL

Who does your family pay for heating or cooling:  Utility Company                       Landlord/Manager                       Included in rent

Heat	Cool	Electric Utility Vendor Name: _____	Electric Utility Vendor Account #: _____
<input type="checkbox"/>	<input type="checkbox"/>	Gas or LP Gas Utility Vendor Name: _____	Gas or LP Gas Utility Vendor Account #: _____
<input type="checkbox"/>	<input type="checkbox"/>	Propane Company Name: _____	Propane Company Account #: _____
<input type="checkbox"/>	<input type="checkbox"/>	Other Utility Vendor Name: _____	Other Utility Vendor Account #: _____

**Type of Air Conditioning Used:**

<input type="checkbox"/> Central Unit	<input type="checkbox"/> Evaporator Cooler	<input type="checkbox"/> Window Unit	<input type="checkbox"/> None
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**Type of Heaters Used:**

<input type="checkbox"/> Central Heat	<input type="checkbox"/> Electric Space Heater	<input type="checkbox"/> Wood Burning Stove	<input type="checkbox"/> Stove
<input type="checkbox"/> Wall Furnace	<input type="checkbox"/> Fire Place	<input type="checkbox"/> Space Heater	<input type="checkbox"/> Other
			<input type="checkbox"/> None

**Certification of Information**

1. The information is true and correct to the best of my knowledge and belief.
2. My household income has been annualized, at the time of application, according to pre-established agency procedure.
3. I understand I may request a hearing to appeal denial of eligibility, amount of assistance received or a delay of assistance.
4. I authorize the Texas Department of Housing and Community Affairs and its contracted agencies to solicit/verify information on my utility and/or fuel bills, both past and future, to the extent that the information is used only to provide data.
5. **I AM AWARE THAT I AM SUBJECT TO PROSECUTION FOR PROVIDING FALSE OR FRAUDULENT INFORMATION.**

*Certification - (Applicants must sign this section)*

Applicant Signature: \_\_\_\_\_ Date \_\_\_\_\_



DECLARATION OF INCOME STATEMENT
(DECLARACION DE INGRESOS)

Table with 3 columns: Applicant Name (Nombre del Solicitante), Applicant Last Name (Apellido), Suffix (Sufijo), Address (Dirección), City (Ciudad), Zip Code (Código Postal)

State the gross income for household members, 18 years and older, who have no documentation of the income received in the 30 day period prior to the date of application for assistance: (Declarar el ingreso recibido por los miembros de su hogar, que tienen 18 años de edad ó mas, y que no tienen documentación de ingresos por los 30 días antes del aplicar para asistencia)

Table with 2 columns: Name (Nombre), Gross Income Received (Ingreso Bruto Recibido)

My household has no documented proof of income due to the following situation (Mi hogar no tiene prueba para documentar los ingresos por medio de tal razones):

Blank lines for providing the situation where no documented proof of income is available.

I certify that the above information is true and correct to the best of my knowledge and belief. (Yo certifico que la información proveída de los ingresos es verdadera y correcta según mi saber y creencia.)

I understand that the information will be verified to the extent possible; and that I may be subject to prosecution for providing false or fraudulent information. (Comprendo que la información será verificada hasta donde sea posible y que puedo ser enjuiciado por haber proveído información falsa ó fraudulenta.)

(Applicant Signature/Firma del Solicitante)

(Date/Fecha)

State of Texas

County of \_\_\_\_\_

Sworn to and subscribed before me on the \_\_\_\_\_ day of \_\_\_\_\_ (month), \_\_\_\_\_ (year), by \_\_\_\_\_ (name of applicant).

(Personalized Notary Seal)

Notary Public's Signature

(Date/Fecha)

Subrecipient Representative Signature and Title: Client Service Specialist

(Date/Fecha)



# Application for Services 2023 Unified Intake



## CASE MANAGEMENT NEEDS ASSESSMENT FORM

**Applicant Name** \_\_\_\_\_

Yes No Is there a need?

	If Yes, Explain
<input type="checkbox"/> <input type="checkbox"/> <b>Do you need assistance paying your electricity bill?</b>  <div style="text-align: right;"> <input type="checkbox"/> Yes  <input type="checkbox"/> No                 </div>	
<input type="checkbox"/> <input type="checkbox"/> <b>Do you need assistance paying your water bill?</b>  <div style="text-align: right;"> <input type="checkbox"/> Yes  <input type="checkbox"/> No                 </div>	
<input type="checkbox"/> <input type="checkbox"/> <b>Do you need assistance weatherizing your home?</b>  <div style="text-align: right;"> <input type="checkbox"/> Yes  <input type="checkbox"/> No                 </div>	
<input type="checkbox"/> <input type="checkbox"/> <b>Are you homeless or at risk of becoming homeless?</b>  <div style="text-align: right;"> <input type="checkbox"/> Yes  <input type="checkbox"/> No                 </div>	
<input type="checkbox"/> <input type="checkbox"/> <b>Do you need to be referred to additional resources?</b> <i>(Food, Clothing, Shelter, Housing, SSDI, TANF, SS, SSI, VA, Child Support, SNAP, Transportation, Childcare etc.)</i>	
<input type="checkbox"/> <input type="checkbox"/> <b>Do you need assistance obtaining health related services?</b>	
<input type="checkbox"/> <input type="checkbox"/> <b>Do you need childcare assistance for children 0-5 years of age?</b>  <div style="text-align: right;"> <input type="checkbox"/> Yes  <input type="checkbox"/> No                 </div> <p style="text-align: center; font-size: small;">                     If no, are you receiving assistance with CACOST Head Start 0-5 Program?                      serving Aransas, Brooks, Duval, Jim Hogg, Jim Wells, Kleberg &amp; San Patricio                 </p>	
<input type="checkbox"/> <input type="checkbox"/> <b>Are you currently seeking employment and/or enrolled in vocational training?</b>	

**I authorize for my information to be shared with other CACOST programs so they may contact me for additional resources. I consent to receive text messages and/or voicemails on additional programs offered by CACOST.**

**Applicant Signature** \_\_\_\_\_

**Date:** \_\_\_\_\_

**CACOST Representative** \_\_\_\_\_

**Date:** \_\_\_\_\_

**"Important Information for Former Military Services Members. Women and men who served in any branch of the United States Armed Forces, including Air Force, Army, Navy, Marines, Coast Guard, Reserves or National Guard, may be eligible for additional benefits and services. For more information please visit the Texas Veterans Portal at <https://veterans.portal.texas.gov/>."**

**MONEY MANAGEMENT/ENERGY SAVINGS TIPS**

- 01 Buy only the things you really need. Before going shopping, make a list of your needs and stick to it.
- 02 Save up the money to buy what you need. Avoid taking out a loan or using a credit card.
- 03 Shop at the thrift store and/or garage sales. Negotiate prices.
- 04 Look for sales and off season bargains. Compare prices.
- 05 Carefully inspect everything you buy, make sure the item is worth the money. Keep your receipts.
- 06 Buy do not rent furniture. (Look for good quality used furniture, the classified ads and yard sales are great places to find gently used items at low prices.
- 07 Use coupons and buy store brands at the supermarket and drugstore. (Compare prices to see what a difference this can make.)
- 08 Car pool when possible. This will help save on gas.
- 09 Trade baby-sitting with neighbors, friends & relatives.
- 10 Go to dollar movies or rent videos.
- 11 Do as much repair work as possible yourself.
- 12 Buy large quantities of things you use a lot.
- 13 Eat at home. Make your meals from scratch.
- 14 Buy only energy efficient appliances.
- 15 Shop for food at supermarkets or warehouses with a shopping list based on menus; avoid costly convenience stores. Base your menu on grocery ads to take advantage of sale items.
- 16 Take your lunch to work.
- 17 When you go shopping take only cash. Don't take a credit card.

**Safety Issues**

- 01 Keep plugs in electrical outlets for children's safety.
- 02 Know where the fuse box is and how to replace burned fuses. Keep spares on hand. If you have a breaker box, learn how to reset the breaker if it trips
- 03 Use dusk-to-dawn lighting for the exterior of your home. It is not only a safety issue for walking at night but also a great burglar deterrent.
- 04 Properly light your stairways and walkways. Night-lights are invaluable.
- 05 Eliminate the use of too many extensions cords. They are easy to trip over and could be a safety hazard in terms of overloading a socket. Some rewiring of your house could be necessary.

**Heating / Cooling**

- 06 Service the air conditioner, heat pump, and furnace each year. Keeping the air conditioner or heat pump serviced will result in lower operating costs. The gas furnace needs to be checked regularly for safety reasons.
- 07 If you have 2-3 window units, consider installing a central system. You may save operating money as well as be more comfortable.
- 08 If the Unit is over 15 years old, it may be cost advantageous for you to replace the system. When replacing, investigate the heat pump since this can save your heating dollars.
- 09 In the summer, try to keep your thermostat at 76-78 degrees; in the winter maintain at 70 degrees.
- 10 Replace the air filter at least once a month. A good reminder may be to change it every time you receive your electric bill.

**Kitchen**

- 11 Use properly sized pans on the various sized burners of your cooktop. A small pan on a large burner adds heat to the room. Also, cook with lids on the pans to eliminate adding heat to the kitchen.
- 12 Place the refrigerator in a cool part of the room, not where the sun or heat can directly affect the operating time.
- 13 Use the dishwasher only with full loads.

**Water Heater**

- 14 Set your water heater thermostat on 120 degrees. It takes less energy to heat to 120 than it does to 140 degrees.
- 15 At least once a year drain water from the bottom of your water heater. Sediment will build up on the bottom, requiring extra energy usage.
- 16 Use cold or warm water for laundry; try to eliminate hot water wash except for extremely dirty clothing.
- 17 A water leak of 1 drop per second can waste 200 gallons per month. If it is a hot water leak, it is also wasting energy usage on the water heater.

**Insulation**

- 18 Add to the insulation in your attic. You want 10-12 "If your house has pier-and-beam construction, make sure the insulation under the house is still in good condition, if you have an R-19 batt installed.
- 19 Weather strip around the doors and windows, if necessary. If daylight can be seen under or around the door, energy money is being wasted here.
- 20 Check the attic to make sure it is properly ventilated to allow hot air escape.

**Miscellaneous**

- 21 Vent cloth dryer to the outside.
- 22 Clean lint filter regularly-ideally with every load, realistically at least once a week.
- 23 Keep direct sunlight out in the summer, pull shades or blinds. During the winter, keep them pulled to protect from the severe cold, open shade to the sunlight during the day for the sun's warming effect.
- 24 Use as many fluorescent bulbs as possible. They last 10 times longer and us much less electricity, as well as add less heat to the air conditioned space of your home.
- 25 Payment Plan:
  - AMP - Average Monthly Payment Plan - each month you pay approximately the same amount since you are being billed for the average consumption.
  - RETIREMENT PLUS - Delays the due date of your bill until after the Social Security check is received.

**The Community Action Corporation of South Texas has provided these money management suggestions, and I have fully read and understood them.**

**Applicant Signature** \_\_\_\_\_

**Date:** \_\_\_\_\_







# B PUB Utility Assistance Program Application

Select a program below. Programs details at <https://www.brownsville-pub.com>

**ELIAP**  
(Elderly - Low Income)

**SHARE**  
(Financial Distress)

I am applying concerning the following qualification(s):  Unemployed  Underemployed  Low Income  Other

Have you been assisted by a BPUB Program in the last 12 months?  Yes  No If yes, select one  SHARE  ELIAP

## Customer Information

Account No. \_\_\_\_\_

Full name (Last, First, Middle) \_\_\_\_\_ ID # \_\_\_\_\_

Date of Birth (mm/dd/yyyy) \_\_\_\_\_ Age \_\_\_\_\_ SSN\* \_\_\_\_\_ Disabled  (Check if Yes)

\* Not a requirement to qualify

Service Address \_\_\_\_\_ Street \_\_\_\_\_ Unit \_\_\_\_\_ City \_\_\_\_\_ State \_\_\_\_\_ Zip Code \_\_\_\_\_

E-mail \_\_\_\_\_ Home Phone \_\_\_\_\_ Mobile # \_\_\_\_\_

## List of Additional Household Members

Name	SSN	Date of birth	Relationship
1 _____	_____	_____	_____
2 _____	_____	_____	_____
3 _____	_____	_____	_____
4 _____	_____	_____	_____
5 _____	_____	_____	_____
6 _____	_____	_____	_____

Total Number in Household : \_\_\_\_\_ Use additional sheets if there are more than 6 members in the household

## Income and Benefits (Check all that apply. Proof of income, unemployment or reduced hours is required)

- No Income
- Pension
- Food Stamps
- Medicare/Medicaid
- Employed\*
- VA Benefits
- General Assistance
- Private Health Insurance
- Unemployment Benefits
- Social Security
- Supplemental Security Income (SSI)
- Other Source of Income
- Child Support
- Temp. Assistance for Needy Families (TANF)

\*If Employed, provide Employer's Name \_\_\_\_\_ Work Phone \_\_\_\_\_

## Certification

My signature on this application gives my permission to BPUB or its authorized agents to verify any information I give about where I live, my jobs, income, resources, review utility services consumption, cost and billing information for program evaluation, operation, and/or reporting purposes. My signature also confirms my understanding that any Social Security number(s) given may be used in the administration of this program, including verification for cross matches with BPUB accounts, and that I may qualify but not be assisted because program funding has depleted or the program has been cancelled.

I certify that, subject to penalties provided by law, the information I gave is true, correct and complete to the best of my knowledge.

Signature of Applicant \_\_\_\_\_ Date \_\_\_\_\_ Signature of Case Worker \_\_\_\_\_ Date \_\_\_\_\_