



BROWNSVILLE PUBLIC UTILITIES BOARD CONSUMER ADVISORY PANEL

Date: March 20, 2019
Time: 5:30 to 7:00 pm.
Location: BPUB Administration Building
Boardroom
1425 Robinhood Drive
Brownsville, Texas 78521

AGENDA

1. Convene Meeting/Introductions
2. Approval of January 16, 2019, Minutes
3. Old Business
4. New Business
5. Customer Concerns
6. Enterprise Content & Records Management (ECRM) software pilot
7. Customer Service Inspections (CSI) for Cross Connections
8. Next Meeting Date – April 17, 2019
9. Adjournment