

BROWNSVILLE PUBLIC UTILITIES BOARD CONSUMER ADVISORY PANEL

Date: Feb. 20, 2019 Time: 5:30 to 7:00 pm.

Location: BPUB Administration Building

Boardroom

1425 Robinhood Drive Brownsville, Texas 78521

AGENDA

- 1. Convene Meeting/Introductions
- 2. Approval of January 16, 2019, Minutes
- 3. Old Business
- 4. New Business
- 5. Customer Concerns
- 6. New Automated Outage IVR
- 7. Risk/Insurance Management Department
- 8. Next Meeting Date March 20, 2019
- 9. Adjournment